

Bright Horizons.



Benefits that work when you do

Unexpected schedule changes? Early, late, and weekend shifts? Life doesn't wait, and neither do we. Mayo Clinic gives you Bright Horizons® benefits that flex with your needs — reliable, affordable support designed for where life actually happens.

Family Concierge

Your dedicated expert will work with you to understand what you need and create a personalized care and education plan for your family. Mayo Clinic provides Family Concierge to you free of charge.

- Expert, 1:1 support via phone, email, text, or video to find the right family care
- Proactive guidance through personalized outreach, coaching, and reminders to help lighten the load of care and enrichment planning

Mayo Clinic Back-Up Center and Bright Horizons Rochester

Conveniently located at 3535 40th Ave NW, Mayo Clinic gives you access to exceptional child care and early education for infants through preschoolers, plus exclusive access to Back-Up Care for infants through 12 year olds. Bright Horizons' teachers will set your child up for success in school and life.

Reliable Back-Up Care Options

For planned or unexpected needs — school holidays, half-days, or sitter cancellations — schedule the highest quality care in nearby centers or at home. Subsidized by Mayo Clinic, you have access to center based care and 24/7/365 in-home care for your child or your elder loved ones with Bright Horizons' high quality network of care providers, nationwide.

- 20 days per employee per year
- Center copay: \$15/child/day or \$20/family/day
- In-home copay: \$6/hour (up to 3 care recipients, minimum of 4 hours, maximum of 10 hours)
- If a network care provider is not available, you will be given another option.
- Planning to use center-based care? Forms required by state licensing are available on Back-Up Care site and can be completed in advance.

Exclusive Education and Care Discounts

Mayo Clinic gives you free access to a variety of resources and discounts — finding, and running free background checks for babysitters, adult caregivers, pet sitters, and household help, on tutoring, enrichment programs, parenting resources, and more, all through top partners.



Get started today
clients.brighthorizons.com/mayoclinic

